

# Funeral Care Professional

Family-owned funeral home with mid-size call volume (predominately burial, for now) looking for a talented, creative, and sharp-minded professional. Funeral home experience is a plus, but not a requirement. Willingness to work, and we mean roll up your sleeves, get dirty and sweaty work, is mandatory. Our team is comprised of industry professionals who meet with client-families to create memorial experiences that will help start their healing journey in a healthy manner in addition to working the funeral service in order to ensure perfection in its implementation. All the while, our team is supporting one another in completing the details that make these experiences meaningful for the client-families we are lucky to serve.

Our team members are individually and collectively responsible for each and every detail:

- Caring for the body in a dignified and respectful manner during removals, bathing and cleansing the body, dressing and placing in the casket. Yup, each team member is asked to do all of this.
- Handling each and every call into the funeral home like it is the most important call ever.
- Making the arrangement conference warm, comfortable, and efficient by listening, leading, guiding, proposing, offering, and suggesting options to enhance the memorial experience. Requires confidence, strong self-esteem, communication skills.
- Supporting and assisting the rest of the team members with mutual and earned respect.
- Making sure the cars are washed, the sidewalks are shoveled, the interior is vacuumed and dusted, the bathrooms are spotless, oh, this could go on!!

Our work schedule, like others in the industry, flat out stinks. We are on-call one night a week, we are on-call during (and possibly work) 3 weekends out of 4, and we work holidays. As a small staff, scheduling time off is sometimes difficult and sick days... Well, let's just say the mourners aren't the only ones sometimes sniffing at a funeral or during an arrangement.

- We don't have a hierarchy for which to climb into management, or additional responsibilities. (We all manage each other and all assume every responsibility necessary.)
- We don't operate like a large company with departments, managers, red-tape.
- We don't have a competitive environment with co-workers.
- We don't have "normal" start times, lunch periods or end times.
- We don't wait for someone else to get something done.
- We don't have an attitude of: "that isn't my job".

## Still interested?

We offer:

- A collaborative and collegial culture
- Competitive pay
- Health insurance
- Retirement plan
- Car allowance
- Small office "feel" and attitude
- Opportunities and support to grow both professionally and as an individual

We require:

- Detail orientated individuals
- Computer and technology savvy
- Can-do and willing to try anything attitude
- Reliable vehicle
- Professional appearance: clothes, hairstyle, shoes, accessories, and free from visible body piercings and tattoos.
- Confidence without cockiness, the confidence to lead/direct/guide families

We hope for:

- Support and understanding from your family of the difficult and intrusive schedule.
- Support and understanding from your family of the difficulties arising from dealing with death daily.
- Someone looking to answer their calling rather than just looking for a job.

**This description is written as close to the tone of the office as possible.**

We are serious, we are professional, we are realistic, we are fun, we are creative, we work hard, we focus, we err (and work hard to fix our mistakes), we are honest, we are accountable, we are human.

**If this type of environment is of interest to you, *please email something that will make you stand out.***

- A note or letter sharing WHO you are and NOT just what you have done.
- Get personal.
- Break from the normal cover letter and resume and share some of the WHY you are WHO you are.

Email to: [openfuneralposition@gmail.com](mailto:openfuneralposition@gmail.com)

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