

Colorado Funeral Directors Association

From: Bear - CDPHE, Renee <renee.bear@state.co.us>
Sent: Thursday, February 22, 2018 10:23 AM
To: Colorado Funeral Directors Association
Subject: Re: CFDA webinar

Morning Steffani,

Thank you so much for the opportunity to present the webinar yesterday. I hope it was beneficial for everyone, and it was good to hear the questions and concerns the funeral directors had. In response to the questions that we didn't have answers for yesterday, I have spoken to the managers here and have the following to report.

Regarding the after-hours disposition permits that are generated out of the EDR system that need to have the place of disposition changed, we were asked how this could be performed. Since the permit needs to match the death certificate and the death certificate cannot be corrected after-hours, this becomes a dilemma. When I spoke with the Death Unit supervisor, Sam Vasquez, he would like for our internal managers to discuss possible options. We are not sure how often this would occur or if there are other scenarios that fall into this same after-hours permit issuance problem. Once they have had an opportunity to discuss, we will provide you and the funeral directors with their response. Sorry to have to again delay the answer.

On the issue of the font size on the death certificates, it does have to do with the amount of characters assigned to each data field and therefore it makes the font smaller. We are told that we would need to decrease the maximum characters for each field in order to increase the size of font. Our Issuance Unit supervisor, Tami Rodriguez, has said that our office can add it to our list of questions for the vendor of EDR to revisit and see if there is any change in their previous answer to this question. Again, so sorry to not have a solid answer other than to say we can ask.

Renee Bear, Field Liaison
Office of the State Registrar of Vital Statistics



P 303.692.2179 | F 303.691.7945
4300 Cherry Creek Drive South, Denver, CO 80246
renee.bear@state.co.us | www.colorado.gov/cdphe

How am I doing? Please let my supervisor know:
michelle.cowell@state.co.us

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